

# Sorrento *at The Colony*

## Condominium Association

23650 Via Veneto #104

Estero, FL 34134

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### GUEST INFORMATION

We welcome you to the Sorrento at the Colony and hope that you will enjoy your visit. Please take a few minutes to familiarize yourself with the Sorrento's regulations. The rules provide the structure for a wonderful, private, family style atmosphere where guests will immediately recognize the Sorrento is our home, not a hotel.

Owners have advised the Sorrento office of the guest name, arrival time and length of stay. Upon your arrival please register at the office and introduce yourself to the Manager, Bonnie Schinke. She will help with any concern you may have while staying at the Sorrento. The office hours are Monday through Friday from 8:00 AM to 4:30 PM. Please note that no vendors, housekeepers or appliance/furniture deliveries are allowed on Saturday or Sunday. If an emergency arises and help is needed please contact Bonnie Schinke.

The owner or realtor should have also contacted The Colony and Pelican Landing Community Association for the use of their amenities. You will need to contact them for your passes.

If there is an emergency for fire, police or medical events, dial 911 first and then call the office at 239-949-8508 or after hours call Bonnie Schinke's cell phone at 239-331-6079. We do have an AED unit in the fitness room with an alarm sounding upon opening the cabinet door. There is also an AED unit at the Pool.

### RULES & REGULATIONS

(Condensed version)

#### THE FRONT DOOR ENTRY SYSTEM

The entry system is for our unit owners and their guests security and must always be used. **Do not allow entry to anyone, unless they are your guests. DO NOT give out the code to anyone.** If someone is standing outside do not open the door for them, they must go through the entry system. If someone tries to follow you in, tell them it is against the rules for you to allow them in and that they must use the entry system. Please check with the owner for the most current door code.

#### COMMON AREAS

Use of our common area facilities is for the enhancement of the owners & their guests lifestyle. The use of these facilities is limited to unit owners and their guests. Children under 16 years old must always be supervised in all common areas.

Common areas are designated "non-smoking" areas and include the guest suites, lobbies, hallways, mail room, trash room, elevators, service areas, social room, kitchen, billiard room, garage and fitness room.

Beachwear cover-ups and footwear are required in the common areas.

Treat the common areas with respect. Please do not sit on or place anything wet on the common area furnishings.

#### PETS

Guests are not permitted to have pets in the Sorrento.

#### FACILITIES

Shopping carts and luggage racks are available in the garage for your use. Please return them to their designated location immediately after use.

The **Social Room** is a common area for adult and family relaxation and for special events. Anyone using this facility for a private event must contact the office to reserve the room. There is no fee for the use of the room. Anyone using this facility is responsible for the clean-up of the room and restoring the furniture placement.

The **Billiard Room** and the **Fitness Room** are for your use and enjoyment. Bathing attire is not acceptable in these rooms. Please protect the pool table and fitness equipment from any damage. Remember to clean up after use. Children under the age of 16 must be accompanied by an adult.

The **Swimming Pool & Spa** is open from dawn to dusk. Swim at your own risk as no lifeguard is provided. No large inflatable pool devices are to be used in the pool. Children in diapers must wear special swimmers diapers in the pool. **Glassware and or bottles are not allowed at the pool or spa areas.** Put all trash in the receptacles provided. Clean your area after you are done. Florida State Health Department rules require showers before entering the pools and prohibit food and beverage consumption within four (4) feet of the pool and spa. Please observe posted Pool & Spa rules. **When using the spa – to turn on: please set timer and turn red button clockwise. To turn off timer push the red button in.** Children under the age of 16 must be accompanied by an adult.

**When using the Grills** set the timer for desired amount of time up to 60 minutes and use grill as normal. Be sure to **turn off gas at grill** when done. **Do not attempt to turn to turn off timer** as it will turn off automatically. Please leave the area clean after your use for the next person. **Do not leave food scraps** in the trash as it attracts wild animals from the preserves.

#### TRASH DISPOSAL & RECYCLING

Recycling bins are provided in the garage, south of the double-door garage entry, next to the bicycle storage room. Do NOT use the trash chute for recyclable items but place them in the proper recycling bins as posted.

The two (2) trash chutes are located on each floor near the elevator. All eligible trash must be placed in plastic garbage bags and securely tied before dropping in chute.

If you have any questions please contact the Sorrento office. Enjoy your stay with us.

THE BOARD OF DIRECTORS OF THE SORRENTO AT THE COLONY CONDOMINIUM ASSOCIATION, INC.

By signing this form I certify that **I have read and understand the rules above.**

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Signature

Date